Track Production Progress

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| **Card** | As a customer, I want to easily access information about the progress of my orders, so that I can stay informed and have a clear understanding of the estimated delivery time frame without needing to contact the seller. |
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| **Summary** | This user story describes the implementation of an order tracking system that allows customers to view the status of their orders in real-time. The system should provide clear and accurate updates on the progress of orders, enhancing customer satisfaction by reducing the need for direct inquiries. |
| **In-scope** | 1. Dedicated "Lịch sử đơn hàng " section within the customer account profile 2. Display of current order status with multiple stages 3. Accurate and up-to-date information on order status and estimated delivery dates 4. Optional visual representation of manufacturing progress |
| **Out of scope** | 1. Detailed shipping logistics beyond tracking numbers |
| **Trigger** | 1. Dedicated "Lịch sử đơn hàng" section within the customer account profile 2. Display of current order status with multiple stages 3. Accurate and up-to-date information on order status and estimated delivery dates 4. Optional visual representation of manufacturing progress |
| **Pre-condition** | * Detailed shipping logistics beyond tracking numbers |
| **Business rule and error message** | * The manufacturing progress should be displayed in orange. * When the admin changes the order status and clicks the "Lưu" button, the status will automatically change to the customer's interface (customers need to reload the page). * When the customer clicks on the avatar, a pop-up appears and the customer clicks on "Lịch sử đơn hàng" to view his order history and order status. |
| **Screen design** |  |
| **Screen Description** | Screen description to validate the format of each field on the UI.   | Name | Description | Type | Min | Max | Maxlength | Required | | --- | --- | --- | --- | --- | --- | --- | | Từ khoá | Require customers to enter keywords to search for orders | label |  |  |  | Text color : black | | Từ khoá tìm kiếm | Enter the information | text input |  |  |  |  | | Trạng thái | Ask customers to select the order status they want to find | label |  |  |  | Text color : black | | Chọn trạng thái | Select order status | select |  |  |  |  | | Tìm kiếm | Click here to search for orders according to your needs | button |  |  |  | Button color : #008D4C  Text color : white | | Lịch sử đơn hàng (Pop-up) | Click to go to the person's order history page | button |  |  |  | Text color : black | | Xem chi tiết đơn hàng | Clicking here customers can view all information related to their order in detail | button |  |  |  | Text color : black | |
| **Acceptance Criteria** | * When the customer clicks on the avatar, a pop-up appears and the customer clicks on "Lịch sử đơn hàng" to view his order history and order status. * Clicking on "Xem chi tiết đơn hàng" customers can view all information related to their order in detail   **Order Tracking System:**   * The platform should provide a dedicated "Theo dõi đơn hàng" section accessible to customers within their account profile.   **Order Status Updates:**   * The order tracking system should display the current status of each customer's order. This could include stages like:   + Chưa bắt đầu: The customer has just placed an order and the manufacturer has not yet confirmed the order.   + Đang chuẩn bị: The manufacturer has confirmed the order and is proceeding with production.   + Hoàn thành: The manufacturer has completed the product.   **Visual Representation:**   * The manufacturing progress should be displayed in orange. * This can provide a more intuitive understanding of the order's progress for the customer. |